



Maidstone Veterinary Clinic

Veterinary Surgeons: P.J. Warmerdam BVSc, MRCVS and Associates.
28 King Street Upper Hutt, Telephone (04) 5285-927, fax (04)5282-042

CLIENTS GUIDE TO MAIDSTONE VETERINARY CLINIC

HOURS	This practice has hours to suit you during the week and weekends. MONDAY to FRIDAY 8am to 8.00pm WEEKENDS (&Stat Hols) 9am to 4.00pm
AFTER HOURS	Please see over.
CONSULTATIONS	All consultations are by appointment made by telephoning the practice or calling in. Emergencies will of course be seen immediately without an appointment, but a phone call first is a good idea.
PAYMENT	All services and goods are offered on a strictly cash basis. EFTPOS is available and cheques & credit cards (Visa, Bankcard) are accepted.
FEES	Estimates of fees will usually be given as a matter of course, however clients should feel free to discuss cost of services with a Veterinarian.

VETERINARIANS **Peter Warmerdam BVSc MRCVS**

Trained at Massey University I graduated in 1987 and commenced work shortly afterwards here in my home town of Upper Hutt. After gaining a broad practical base I decided to extend my experience and spent 9 months working in Britain and Holland in several mixed practices. On returning to N.Z. in late 1988, I took up a permanent position at this practice. In 1990 I purchased the practice and have since managed and developed the clinic to cater for the veterinary needs of the Upper Hutt area.

Andrew Cassells BVSc

Having grown up in the Hutt Valley I graduated from Massey University in 1998. I then headed north to the far reaches of the Scottish Highlands where I gained experience with all creatures great and small. After 18 months I migrated south to West Sussex to thaw! I worked in a busy small animal practice for three years while starting a family and now find myself traveling full circle, returning home to settle with my family here in Valley in February 2003.

Brandon Brooks DVM

From Virginia in the U.S.A where I grew up, graduating from Virginia Tech in 1997 with my veterinary degree. I practiced in Virginia for nine years before deciding to come live and work in New Zealand. I joined the MVC team in August 2006.

Sarah Davis BVSc

Newly graduated from Massey in Palmerston North, Sarah joined our team in January 07. She is looking forward to meeting both our small and large animal owners and working with them. Originally from Palmerston Sarah moved to Whitianga for 3 years before moving back to Palmerston to study. Her hobbies include traveling, dancing, and design

At times, to maintain opening hours and allow for educational courses and time off, a locum Veterinarian may be present. If you so desire PLEASE FEEL FREE TO ASK TO SEE THE VETERINARIAN OF YOUR CHOICE when you make your appointment.

I hope your association with us will be a long and happy one, however I would invite you to refer any concerns or dissatisfactions to me in person.

IF YOUR PET NEEDS TO SEE A VET AFTER HOURS, WE'RE ONLY A PHONE CALL AWAY...

This clinic, along with a group of other clinics in the Wellington area have joined together to provide a joint service outside normal hours so you can have your pet looked at for any problem that you consider can't wait until the next time this clinic is open.

Here's how it works:

- Always call the clinic first. The answerphone message will instruct you which ph number to call for cats, dogs and household pets or farm animals and horses.
- The Wellington After Hours Veterinary Clinic is located at Ngaraunga Gorge by Toops
See map below.
- If your pet is seen by the After Hours Clinic the Vet on duty will be able to help with any problems and then refer you back to us for follow-up on the next working day.
- If it's a major problem, such as a car accident, the After Hours Clinic will stabilize him/her. The following working day your pet will be referred back to this clinic for any necessary follow-up treatment or surgery.
- If you have seen someone at the After Hours Clinic we'll get a full report here by fax the following morning so we can add the details to your record.

How To Contact a Vet After Hours ...ph 473 7545...

If you need to get your pet looked at and its outside the Clinic's normal hours, here's what to do:

Call us first. We may still be here and if not the message on the end of the phone will let you know what to do next.

When you get through to the After Hours Clinic, the Vet on duty will be able to provide you with advice or suggest that you go to the Clinic straight away.

It would be best if you ring in advance so that your visit is expected and you then won't have to wait too long.

WELLINGTON AFTER HOURS
VETERINARY CLINIC
5 McCormack Place,
Ngaraunga (bottom of gorge)
Tel: 473 7545